



Effectively using your loss information to manage claims can play an important role in helping you reduce exposures, losses and costs. Select a partner who can provide the right analytical tools and information your organization needs.

At PMA Companies, we offer one of the most capable risk management information systems available today, PMA CINCH. From installation to the development of customized reports, PMA CINCH makes it easy for you to access and extract your Risk Management Information online — and report claims.

We designed PMA CINCH to help you prevent and limit losses, to address risk management and related business issues, and to manage your company's risk management activities with more control and efficiency — and less time and trouble — than ever before. PMA CINCH can help you achieve cost savings via improved risk analysis capabilities, quicker corrective action and automated cost allocation.

Better Tools. Better Results.

PMA CINCH is the ultimate service tool for you. You'll find PMA CINCH to be:

Easy to Use. Like the name suggests, PMA CINCH is geared to business people not techno-wizards. If you can click your way around the Internet, PMA CINCH will be a cinch for you to use.

Tailored for Your Needs. Flexibility is built in, so you can analyze losses and generate reports according to your organization's specific needs. PMA CINCH provides you with access to your risk management data in a variety of ways to accommodate your organization's requirements.

Comprehensive. PMA Cinch offers you the information you need to analyze losses, including:

- Managed care savings
- Loss analysis
- Trending data
- Frequency, severity and location of losses
- Current paid and reserved dollar amounts per claim
- Reserve analysis
- Detailed listing of payments
- Claim handler log notes, organized by categories for easier viewing

Secure: Your data is protected by several layers of internet-based security tools which ensure privacy and control access to sensitive information.

PMA CINCH Helps You to:

Manage Your Loss Information

- Report your claims online. Wait till you see how PMA CINCH simplifies the process.
- Email PMA employees. Contact your claims representative with online speed.
- Retrieve timely, accurate loss information, right when you need it. For example, we've made it easier to run claim inquiries by providing an option to search by activity date, which lists all claims with activity in a selected time frame.

Analyze Data, Create Reports & Graphs

- Analyze loss information that's updated daily. You can view more than 30 summary and detailed claims screens.
- Analyze risk data. There are filters, sorts and aggregations for important fields on the database.
- Generate reports. Select from over 20 flexible, relevant reports.
- Create graphs. You can instantly generate full color, readable graphs from your summary inquiries.
- Utilize a location coding scheme that allows for analysis
 - Across locations
 - Within a specific set of locations.

Monitor Your Claims

- Set up a diary and add personal log notes to claims making it easier to track their progress and record your next steps. PMA CINCH prevents your notes from mixing with the notes of other users, even on the same account, and will block them from the adjuster's view, unless you choose to share them.
- View, print and save Employer's First Report of Injury (EFR) reports. And, if you're curious about the status of a claim payment, that's listed in the detailed payment list.
- Track OSHA reportable. You retain full control over selection and reporting.
- Receive Automated Alerts. You'll be sent an e-mail alert if a significant change occurs. For example, PMA CINCH can send incurred change alerts via e-mail upon your request, helping you closely monitor the cost of every claim.

About PMA Companies

We are passionate employees who embrace our service-driven culture, taking pride in delivering tangible value for our clients.

We stand out from other providers for three compelling reasons:

- As a PMA Companies client, you benefit from our commitment to delivering creative, tangible value. We make an impact not only with the services and products we recommend, but also with our responsiveness and willingness to help solve your problems.
- We have a service-driven culture — a focus on client service that permeates every level of our organization. It starts with each individual and is evident in every client interaction.
- Our team is top-notch, with employees who are knowledgeable and experienced. Just as important, our people are passionate about understanding clients' needs, addressing those needs, and continually raising the bar for service excellence.

