

# Risk Management Information System

*PMA Companies: Risk Management Solutions*

## **PMA Cinch®:** **Optimizing Loss Information to Enhance Business Performance**

As part of PMA Companies' Risk Management Solutions, we provide PMA Cinch®—one of the most capable risk management information systems available today. Thousands of PMA Cinch users have successfully employed this tool for their information needs and data analytics.

With PMA Cinch you can effectively use your loss information to manage claims and help you reduce your total cost of risk. PMA Cinch can help you achieve cost savings via powerful risk analysis capabilities, quicker corrective action and automated cost allocation.

### ***Incredible Ease of Use***

Although PMA Cinch supports robust, complex analyses, using the system is remarkably simple. From installation to report development tailored to your organization, PMA Cinch is easy to learn and use. In fact, PMA Companies has designed PMA Cinch to be intuitive for non-technical business professionals. (If you can click your way around the Internet, this risk management information system will be a “cinch” for you to use.)

### ***Comprehensive Loss Information Available 24/7***

At any time of the day or night, you can use PMA Cinch to report claims or access claims data. This technology solution also supplies the data you need to analyze losses, including the following types of information:

- Managed care savings
- Loss analysis
- Trending data
- Frequency, severity, and location of losses
- Current paid and reserved dollar amounts per claim
- Reserve analysis
- Detailed listing of payments
- Claims handler log notes, organized by categories for easier viewing

**PMA Cinch®**  
Risk Management Information Made Easy

*“PMA Cinch is great! The system is innovative and it makes tracking claims an easy process so that we always know exactly where we stand. It’s just another part of the complete service package provided by PMA—we couldn’t treat our injured employees as well as we do without their help.”*

Bertha Hunt  
City of Decatur, GA

### ***Information and Reports For Your Organization's Loss Information Needs***

PMA Cinch provides you with access to your risk management data in a variety of ways to accommodate your organization's requirements. It's easy to tailor access and generate reports to meet your specific requirements, as flexibility is built into the system. For example, you can set up a diary and personal log notes to make it easier to track claims and record your next steps.

### ***Robust Data Analysis Capabilities***

With PMA Cinch, you can analyze loss information that's updated daily. You can view more than 30 summary and detailed claims screens. To assist your analysis, there are filters, sorts and aggregations for important fields in the database. You can also instantly generate full color, readable graphs from your summary inquiries.

### ***Hundreds of Standard and Customizable Report Options Available***

To support your analyses, choose from hundreds of standard and customizable reports. In just minutes, you can use PMA Cinch to generate accurate, up-to-date reports and graphs on your loss experience, types of injuries, losses by location, cost-containment savings, and OSHA log.

### ***Automated Alerts***

You can select to receive an automated e-mail alert if a significant change to your claims occurs. For example, PMA Cinch can send incurred change alerts via e-mail upon your request, helping you to closely monitor the cost of every claim.

### ***Track OSHA Recordable***

You retain full control over selection and reporting.

### ***Security and Privacy***

With PMA Cinch, your data is protected by several layers of Internet-based security tools, which ensure privacy and control access to sensitive information. In addition, if you enter log notes, PMA Cinch prevents your notes from mixing with other users' notes—even on the same account—and will block them from the adjuster's view unless you choose to share them.

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## **Prepare to Partner**

At PMA Companies, we match your needs with the right risk management solutions and services—and then work in partnership to reduce your loss drivers, optimize your claims process, and implement effective loss control strategies.

If you're ready to work with a true partner, turn to PMA Companies. We welcome the opportunity to learn about your challenges and help you seize opportunities to reduce your risk and control costs. Contact your broker, agent or a PMA representative for more information and to discuss how our Risk Management Solutions can work for your organization.

Headquartered in Blue Bell, PA, PMA Companies is a member of Old Republic Companies. Old Republic International Corporation (NYSE: ORI) is one of the nation's 50 largest publicly held insurance organizations.